

Curtis Blair

UX Designer

www.CurtisBlair.org
info@CurtisBlair.org
[Linkedin.com/in/curtisdblair](https://www.linkedin.com/in/curtisdblair)
P: 940-268-5345

Professional Experience

UX Designer, Rocket Communications, [Security Clearance: Interim Top Secret](#) 06/2023-Present

- Designed Figma prototypes showcasing workflows and required design specifications for various software applications.
- Researched and implemented improvements to design system increasing user feedback efficiency while collaborating with the dev team to identifying system changes.
- Designed conceptual solutions while adapting to changing scenarios and ambiguous requirements through participatory workshops establishing consensus for next steps and shared objectives.

UX Designer, Aleut, Contract: U.S. Space Force, Space Operations Command 11/2022-06/2023

- Designed purpose-built prototypes focusing on Human-Centered Design, improving efficiency for web and digital experiences
- Developed research strategies, conducted interviews, and synthesized usability test results providing user behavior insights to software development teams
- Led UX Design team collaborating with cross-functional teams developing various projects for SpOC internal and external clients
- Mentored UX Researchers to apply user-centered research and design principles

UX Designer, Aleut, Contract: U.S. Air Force, CyberWorx 11/2021-11/2022

- Created Axure interactive prototypes that optimized user task analysis in high-fidelity mockups, which helped decision-makers understand design criteria for future products
- Designed a central depository of UX artifacts and research material which led the design team to collaborate more effectively
- Led executive-level presentations highlighting user personas, task flows, and user journeys, and facilitated design workshops that provided feasible recommendations
- Mentored Air Force Cadets applying UX design principles to their capstone projects

UX Writer, Systemware

09/2021-11/2021

- Served as the team's UX specialist by implementing UX design activities that optimized the system's information architecture and the user's web search experience
- Created software procedures for development lifecycle, delivery, and patch releases that improved the communication strategy for the agile team
- Collaborated with SMEs and Cloud Specialists to create content via MadCap Flare for web integration teams to improve team collaboration and internal processes

User Experience Researcher, University of Colorado

01/2021-06/2021

- Lead UX Researcher responsible for the UX of mobile cybersecurity products and features
- Planned and conducted usability tests and interviews to analyze user behaviors and attitudes
- Synthesized quantitative data measuring completion rate, duration, and user sentiment to provide insightful recommendations to software development teams

Technical Writer, University of Colorado

05/2020-08/2020

- Project manager responsible for implementing a centralized departmental resource wiki, improving office efficiency by 50%
- Facilitated platform benchmarking research, which identified areas to meet the client's needs and highlighted a backlog for SharePoint administrators
- Led usability testing, A/B testing, and heuristic reviews to develop user engagement which introduced the division to human-centered design principles

Admission Evaluator I, Texas Woman's University

06/2012-07/2017

- Evaluated transcripts for academic transfer credits to determine course equivalencies
- Maintained departmental website and electronic form intake procedure
- Updated freshman processing procedure improving processing efficiency by 80%

Veteran Certifying Specialist, Texas Woman's University

04/2008-05/2012

- Compiled state and federal certification documents for compliance reports
- Developed a GI Bill One-stop resource center and supervised work-study students

Senior Registration Service Analyst, Texas Woman's University

06/2007-03/2008

- Reviewed degree audits for state compliance reporting and accreditation
- Mentored junior team members through training programs and updated the SOP guides

Education

University of Colorado at Colorado Springs

Graduated: 05/2021

- Technical Communication and Information Design
- Award: 2021 Outstanding Undergraduate Student

Bachelor of Arts

GPA 3.96/4.0

Industry Credentials

- User Experience Design Nielsen Norman Group (NN/g)
- 21st Century Design with Don Norman Interaction Design Foundation (IxDF)
- Design Sprint Masterclass AJ&Smart / Eito Innovation
- UX Research and Interaction Design University of Colorado (UCCS)

Skills

Design

Human-Centered Design (HCD), User Experience Design (UX), Futures Thinking, Design Thinking, Service Design & Blueprinting, Interaction Design, Workflow Analysis, Data Visualization, Sensemaking, Information Architecture, Wireframes and Prototyping, Design Sprint, and Facilitation

Research

User/Stakeholder Interview, Futures Thinking, Task-Analysis, Observational Research, User Personas, Heuristic Evaluation, Survey Analysis, Data Analysis, Usability Testing, A/B Testing, Qualitative and Quantitative methodologies

Technology Adaptability

Axure, Miro, Mockplus, Figma, User Zoom, Madcap Flare, Adobe Creative Cloud, Microsoft 365, Google Workspace, Affinity Publisher, HTML, CSS